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To: All Members of the Overview and Scrutiny Committee

Dear Member,

Overview and Scrutiny Committee - Monday, 22nd July, 2019

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

7. MINUTES OF SCRUTINY PANEL MEETINGS (PAGES 1 - 16)

To receive and note the minutes of the following Scrutiny Panels and to approve any recommendations contained within:

- Children and Young People – 13th June 2019
- Environment and Community Safety – 11th June 2019
- Housing and Regen – 10th June 2019 – **to follow**
- Adults and Health – 20th June 2019 – **to follow**

Yours sincerely

Dominic O'Brien,
Principal Scrutiny Officer

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**MINUTES OF THE MEETING OF THE HOUSING AND
REGENERATION SCRUTINY PANEL HELD ON MONDAY 10TH
JUNE 2019, 7.00 - 9.10pm**

PRESENT:

**Councillors: Khaled Moyeed (Chair), Ruth Gordon, Bob Hare, Yvonne Say
and Sarah Williams**

1. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

2. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Cllr Barnes and Cllr Stone.

3. URGENT BUSINESS

None.

4. DECLARATIONS OF INTEREST

Cllr Moyeed declared an interest in relation to the Wards Corner scrutiny review as he had previously acted as a lawyer representing two of the traders at Seven Sisters market. While this issue was not scheduled to be discussed at the meeting, Cllr Moyeed wished to place this interest on record at his first meeting as the Chair of the Panel. He would therefore be recusing himself from any future discussions of this issue at the meetings of the Panel including the forthcoming discussions on the recommendations of the Wards Corner scrutiny review.

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

A valid deputation request had been received from Rev. Paul Nicolson who addressed the Panel about temporary accommodation in Haringey. Rev. Nicolson said that the policies of the government were making people hungry, homeless, mentally and physically ill and shortening their lives. There are 82,310 homeless families with 123,630 children in temporary accommodation in England, some of whom are in work. 56,560 of these families (69%) are in London and just under 3,000 families, with 5,208 children under 18, are in Haringey. This situation can only get worse as incomes are

too low, housing benefit is cut, rents are too high, council housing is demolished and there is a shortage of affordable housing in London. Land is taken by developers for what is called regeneration and the value of land is allowed to exceed the capacity of people on low and middle incomes to afford a home. Billions should be invested into solving the housing crisis in the same way that the government invested to resolve the 2007/08 banking crisis.

In response to questions from the Panel, Rev. Nicolson said:

- That tenants can now be required to accept their first offer of permanent accommodation in council housing or the private rented sector though in some cases this offer is unsuitable. The Panel should advise officers that the Council should only offer accommodation that:
 - is fit for habitation
 - the landlord is not about to be repossessed by a mortgage company
 - the property is not owned by a buy-to-let landlord who anticipates selling it within the next five years
 - that the homeless family is not financially damaged by high private sector rents
- That the Panel should advise officers that the High Road West regeneration scheme should be scrapped because it reduces the number of truly affordable homes to rent.
- In cases where the landlord is the local authority, temporary accommodation tenancies, such as those on the Love Lane estate, could be converted to secure tenancies for the people currently living there.
- That he was aware of some families that had been living in single-room accommodation at Broadwater Lodge and Whitehall Lodge for an extended period of time even though it ought to be only a holding operation while more suitable accommodation is found.
- The Homes (Fitness for Human Habitation) Act 2018 now enables local authorities to take action against landlords with sub-standard accommodation.

Cllr Moyeed thanked Rev. Nicolson for his deputation and said that the Panel would take forward the issues raised as part of the later agenda item on temporary accommodation.

6. MINUTES

The action points from the minutes of the previous meeting were discussed:

- On the outstanding action point from the meeting held on 21st February which concerned a forthcoming report on the review of the management process for the Community Infrastructure Levy (CIL), Cllr Gordon suggested that this be added as an item to the agenda of the next meeting in September. (ACTION)
- Asked about timescales for the action point on providing a redacted copy of the Development Agreement for High Road West, Dan Hawthorn, Director of

Housing, Regeneration and Planning, said that this should be available shortly. (ACTION)

- It was agreed that an item on the £10m socio-economic programme that is to be implemented as part of the High Road West regeneration scheme be added to the agenda of a future meeting to allow for questions on the report that had been provided. (ACTION)
- On the action point about holding a fuller discussion about the Local Plan and the 50% affordable housing target at a future meeting, it would now be necessary to invite Cllr Hearn who is now the new portfolio holder for Planning. (ACTION)

Members of the Panel requested that the feedback from action points be provided at an earlier stage in future to allow more time for them to be properly considered.

AGREED: That the minutes of the meeting held on 14th March 2019 be approved as an accurate record.

AGREED: That new deadlines be added for each item on the action point table.

7. Q&A - CABINET MEMBER FOR HOUSING & ESTATE RENEWAL

Cllr Emine Ibrahim, Cabinet Member for Housing & Estate Renewal began this item by responding to the points raised by Rev. Nicolson in his deputation earlier in the meeting. Cllr Ibrahim agreed with much of what Rev. Nicolson had said, however said that it also had to be acknowledged what a difficult position many local authorities are in with a national housing crisis that is more acute in places like London and boroughs like Haringey.

On the point about single room accommodation, Broadwater Lodge is not temporary accommodation, it is emergency accommodation which is often only one room. Emergency accommodation can be a difficult experience and 12 weeks is usually set as the maximum time. People placed here often have children because the placements are based on priority need. Places like Broadwater Lodge and Whitehall Lodge, where the Council has control over the conditions, are an improvement on the bed and breakfast premises used for emergency accommodation in the past where there could often be health and safety concerns. However, this does not change the fact that it is still single room accommodation for a family and Cllr Ibrahim said that improving the experience of people in emergency accommodation was a particular priority for her.

On a point raised by Cllr Williams about the Council's policy not to accept its responsibility for rehousing a family until a bailiff arrives rather than when the notice to quit is served, Cllr Ibrahim said there are certain legal issues impacting on this but it is something that the Council should look at. Denise Gandy, Executive Director of Housing Demand at Homes for Haringey (HfH), added that there had been a change in guidance following the passing of the Homelessness Reduction Act regarding people who have received Section 21 notices to work with them much earlier. There is a specific test on how to consider the reasonableness of when to move people as a

preventative before the stage where a bailiff is called. However, this is not always possible due to the short supply of housing. Denise Gandy agreed to circulate further details about the test to the Panel. (ACTION)

Cllr Ibrahim cited Right to Buy as a key factor in the extended lengths of time that families are often placed in temporary accommodation as Councils have not been able to replace their stock with the proceeds of purchases. As families are likely to be in temporary accommodation for a longer period of time the Council needs to ensure that the quality of temporary accommodation is sufficiently high and that no family is forced to accept accommodation that is not fit for habitation. There have been some cases, that have arisen via casework, where the Council has fallen short and this reflects the huge challenge faced in securing enough suitable properties. The review process is now being delivered by HfH rather than being outsourced.

Asked what procedures are in place to prevent people from being placed in emergency accommodation for a long time, Cllr Ibrahim said that to be in emergency accommodation for more than three months is often because of unique circumstances. An example could be somebody fleeing domestic violence while they have an existing tenancy elsewhere meaning that it can take some time for HfH to establish that they are homeless. Other examples include cases where it is unclear that the person has recourse to public funds or whether they have become voluntarily homeless and an appeal is heard which takes time. When there are children involved there can still be a Children's Act duty. Denise Gandy, Executive Director of Housing Demand at HfH, expanded on this point saying that when there is an intentionality decision, which is comparatively rare, there is 45 days notice for the period to engage with Children's Services so they will stay in their accommodation while that process happens. A dedicated worker is being recruited to work between HfH and Children's Service with these families to help this process run in a seamless way. This post is just about to be advertised, so will hopefully be in post by the end of the summer, and will be funded through the Flexible Homelessness Support Grant. Denise Gandy also said that she receives a report every three days on the placements in Broadwater Lodge and Whitehall Lodge and the reasons why they are still there in cases where it has been longer than would usually be expected. While this type of emergency accommodation is not ideal, when the Lodges were first established they were to provide an alternative to placing people in private hostels or elsewhere outside of the Borough. Cllr Ibrahim confirmed that she does not receive the same regular update reports as Denise Gandy on a routine basis but can ask for information like this whenever required.

Cllr Gordon asked about a recent report from the Local Government and Social Care Ombudsman concerning a family placed in Temporary Accommodation with issues including cockroach infestation, damp, mould and broken locks and what action was being taken in response to the report. Cllr Ibrahim said that the Ombudsman's report requires a formal response from the Corporate Committee. A meeting date of 17th June had been set and HfH would be attending to respond to the criticisms made.

As Cabinet Member she had herself asked for a full response from HfH about this and was in regular contact with Sean McLaughlin and Denise Gandy who had provided

updates and answers. There was some criticism over the review process - these were previously been carried out externally and were now being done internally. It was important not to start apportioning blame and there has been a good level of responsibility taken and no one had sought to pass the buck. Denise Gandy said that the report had two main areas of recommendations, one on the reviews process including ensuring that they are carried out to the appropriate timescales and quality and the other on reporting and repair and checking that these are carried out by the landlord. The full report is already in the public domain and will be circulated to the Panel. (ACTION)

Asked how the Council will prevent the loss of any council-owned housing that will be built in the near future from being sold off under Right To Buy, Cllr Ibrahim said that this is a dilemma. If the properties are not 100% council-owned then only assured tenancies can be offered which are not subject to Right To Buy, however an assured tenancy is not ideally where you want to place families that have been in temporary accommodation. Those placed in secure tenancies have the legal right to buy, however many of the people in temporary accommodation for years and then placed in a secure tenancies are likely to be those on lower incomes so the chances of them being in a position to purchase the property in the first few years is quite low. Dan Hawthorn added that the high property values and the fact that the Right To Buy discounts are not as large in the first few years are also factors that make the purchase of the properties less likely.

Asked whether the 180 families in temporary accommodation on the Love Lane Estate could be allocated secure tenancies immediately, Cllr Ibrahim said that allocations of all people on the waiting list were calculated on the basis of priority need and this has to be respected.

Asked about Rev. Nicolson's other proposal about the Council not offering accommodation in a property that is owned by a landlord who anticipates selling it within the next five years, Cllr Ibrahim said that this is likely to exacerbate existing difficulties with sourcing sufficient good quality private accommodation. Offering accommodation in a property that is just about to be repossessed is something that the Council would already seek to avoid. Denise Gandy added that checks are made on landlords including through a questionnaire on issues such as their mortgage position and with a check of the rogue landlord list.

Cllr Ibrahim also referred to the 'Capital Letters' cross-London initiative which aims to collaboratively procure new properties to rent on behalf of London boroughs and prevent London boroughs from competing with one another and driving up prices.

8. TEMPORARY ACCOMMODATION

Denise Gandy, Executive Director of Housing Demand at HfH, presented some slides on temporary accommodation in Haringey, which had been circulated to Panel Members in advance, and highlighted some key points:

- Haringey has historically had a heavy reliance on temporary accommodation. There had been 6,000 households in temporary accommodation in 2006. The

current figure is 2,931 which is about the third or fourth highest of any borough in the country.

- The Homelessness Reduction Act, which came into force in April last year, had been very significant as the Council is now seeing around a third more people than previously, including more single people. The legislation is to be welcomed but it doesn't come with any additional supply so presents a challenge.
- Access to social housing lets is falling with the decant of the Tangmere and Northolt block on the Broadwater Farm Estate having a significant impact.
- Temporary accommodation is used in a number of circumstances. Sometimes it is provided in short term emergency situations such as for someone fleeing from domestic violence, other times it is when the Council has a relief duty under the Homelessness Reduction Act or where the Council has reason to believe that a household will be owed a homelessness duty and needs to investigate further. The homelessness duty can be discharged through an offer of suitable social housing or private rented accommodation but the shortage of suitable housing means that some households can remain in temporary accommodation for a long period of time.
- The Homelessness Reduction Act has added more emphasis on the importance of preventing homeless including through a "prevention duty" on local authorities to try to prevent the homelessness of anyone who is at risk of becoming homeless in the next 56 days. Everyone that the Council sees through this receives a personalised housing plan.
- The government has also changed the funding arrangements for temporary accommodation. Instead of the management fee of £40 per week per property that local authorities received, this has been replaced by the Flexible Homelessness Support Grant to carry out work on homelessness which is £6.7m for Haringey in 2019/20. This has to be offset against the losses made on temporary accommodation so may not in reality be as large an allocation as it seems.
- In addition to the Lodges referred to earlier, the other types of temporary accommodation used includes Council housing, properties leased from landlords on a 3 or 5 year basis, properties leased from landlords on a nightly basis and properties leased and managed by housing associations.
- There is a Temporary Accommodation Allocations Policy which was agreed by Cabinet which describes who has priority for local temporary accommodation. Families typically stay in one of the Lodges first, further work has been done to support single people including the conversion of properties on Hale Road into hostels.
- Only 347 social housing lets are expected to be offered this year. As there are significant pressures due to the decant of the Northolt block on the Broadwater Farm estate, only 90 of these let are expected to go to people in Temporary Accommodation.
- The provision of temporary accommodation cost the Council nearly £8m last year.

- Future work includes some work with the Fairness Commission, learning from the recent Ombudsman findings and investing the Flexible Homelessness Support Grant.

Cllr Ibrahim added that £13.5m had been invested in 2018/19 so far in purchasing 47 street properties which are now being used for temporary accommodation and represents a significant increase in this type of investment compared to previous years.

Asked about the timetable for the decant of blocks on the Broadwater Farm Estate, Alan Benson said that all tenants are now out of Tangmere block but there are still three resident leaseholders living there. Some people have started to move out from Northolt block but this decant is expected to take a little longer, most of these are 1-bedroom properties so it is slightly easier to move them out but it will put pressure on lettings for 1-bedroom properties.

On the development of housing on Hale Road, Denise Gandy said these were previously not let on a permanent basis so these were given on licence to another organisation to let. These properties have now been taken back into HfH management, have been refurbished and there is now a support provider there which is St Mungos.

Asked why the proportion of Temporary Accommodation that is from landlords on a nightly basis is so high (there were 1,490 of these according to one of the slides), Denise Gandy said that many landlords who used to work in the leased sector have shifted to the nightly paid sector because it is more lucrative when demand is high. The spend is a big proportion of the £8m spent on Temporary Accommodation, further details could be circulated on the precise costs. (ACTION) Dan Hawthorn added that the Council's aim is to drive that proportion down through various initiatives because it is this type of temporary accommodation that is the most expensive and also the most difficult type to guarantee the quality of the accommodation.

9. CHILD YIELD STATISTICS - NEW HOUSING DEVELOPMENTS

Emma Williamson, Assistant Director for Planning, introduced the report on this item noting that the Panel's interest in this issue began with a deputation from Paul Burnham at a meeting on 15th January 2019 and was then followed up by a letter from the Chair of the Panel to the Leader of the Council. The issue related to which child yield calculator was being used to determine the requirements for play spaces and educational facilities for the expected child population arising from new developments. The GLA had two versions of the calculator on their website and, at the time of the Leader of the Council's reply to the Panel, the advice from the GLA was that the old calculator should be used. Since then the advice has changed and Haringey Council can now use the revised calculator, which results in increased contributions, in planning decisions.

The letter from the Leader of the Council had committed to carrying out research to establish a bespoke Haringey Child Yield standard but since then the Ministry of

Housing, Communities and Local Government (MHCLG) has started some work on updating how child yields are calculated nationally. The Council will therefore instead examine whether a Haringey Child Yield standard is required or whether the MHCLG's work will help to achieve similar objectives. Asked which of these routes would be the quickest, Rob Krzyszowski, Head of Planning Policy, Transport & Infrastructure, said that the quickest method is to adopt the revised GLA calculator which has already been done. The GLA figures are sound but dialogue will also continue with the MHCLG over their work in this area to ensure that the most up to date and robust methodology is used. It is generally helpful for Haringey's Local Plan to align with national policy but if the Council has robust local evidence then it can make a case for this to be used. Cllr Gordon expressed the view that if there is local evidence for a higher standard than the requirements of the MHCLG then this should be applied.

10. WORK PROGRAMME UPDATE

The Panel reiterated that an item on the review of the management process for the Community Infrastructure Levy (CIL) and an item on the £10m socio-economic programme that is to be implemented as part of the High Road West regeneration scheme be added to the agenda for the next meeting in September.

11. DATES OF FUTURE MEETINGS

- 12th September 2019 (7pm)
- 4th November 2019 (7pm)
- 16th December 2019 (7pm)
- 3rd March 2020 (7pm)

CHAIR: Councillor Khaled Moyeed

Signed by Chair

Date

**MINUTES OF THE MEETING OF THE ADULTS & HEALTH
SCRUTINY PANEL HELD ON THURSDAY 20th JUNE 2019, 6.30pm
- 9.25pm**

PRESENT:

**Councillors: Pippa Connor (Chair), Nick da Costa, Mike Hakata,
Eldridge Culverwell, Patrick Berryman and Matt White**

1. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

2. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr Felicia Opoku and Helena Kania.

3. ITEMS OF URGENT BUSINESS

None.

4. DECLARATIONS OF INTEREST

Cllr Pippa Connor declared an interest by virtue of her membership of the Royal College of Nursing.

Cllr Pippa Connor declared an interest by virtue of her sister working as a GP in Tottenham.

5. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

None.

6. MINUTES

Cllr Connor reported that, following the previous meeting, a useful briefing on mental health had been distributed to all Councillors which had been provided by Tim Miller, Lead Commissioner for Adult Mental Health.

Cllr Connor referred to an action point from the previous meeting where a query had been raised about an assessment fee of £25 charged for counselling by the Haringey Wellbeing Network. An explanation had now been received on what costs these fees cover but Cllr Connor requested that further explanation be requested on what more could be done to help anyone in severe financial difficulties who requires this support. (ACTION)

AGREED: That the minutes of the meeting held on 4th March 2019 be approved as an accurate record.

7. FINANCE UPDATE

Paul Durrant, Head of Finance and Business Partnering, presented an overview of the financial performance of services within Priority 2 (Enable adults to live healthy, long and fulfilling lives) as at the end of quarter 4, 2018/19. Overall the final outturn resulted in an overspend of £4.2m.

The headline placement costs showed an overspend of £7.2m which was broken down into:

- Learning difficulties - £3.6m overspend
- Mental health - £2.4m overspend
- Physical support - £1.42m overspend

A further overspend of £0.7m on Osborne Grove Nursing Home brought the total overspend to £7.9m. This was mitigated by a resilience reserve contribution of £2m from Corporate Services, an underspend on staffing and overheads by £0.8m and the capitalisation of occupational health costs from the revenue budget which altogether resulted in the final figure of a £4.2m overspend.

The report provided to the Panel also provided a breakdown of the budget allocation for Priority 2 services for 2019/20 which shows a gross budget of around £114m and a net budget of around £82m. The column marked “other ASC” on the second table represents staffing and overheads costs.

Cllr Connor thanked Paul Durrant for the report, noting that it had been requested at short notice. She said that the Panel would find it useful to have a more in-depth study of the budget at a future meeting, looking at the budget in its entirety and including both revenue and capital costs. This will help the Panel to have a really robust understanding of the overall budget when looking at budget savings in future. The request from the Chair was therefore for an in-depth look at the budget at the September meeting of the Panel. (ACTION)

Asked about the term “Net budget (not including overheads)” on the second table in the report, Paul Durrant said that the overheads not included related to non-service costs such as accountancy and HR.

8. SUICIDE PREVENTION UPDATE

Chantelle Fatania, Consultant in Public Health, introduced the update report on suicide prevention noting that a previous report had been provided to the Panel in November 2018 and that this new report provided a further update on progress over the last six months. In particular, the Panel had been interested in following up on action to support construction workers which has been identified as a high-risk group for suicide and also has a significant presence in Haringey borough in the moment because of the high level of construction projects. In April 2019, the Chair of the Haringey Suicide Prevention Group (HSPG), Professor David Mosse, had attended a meeting of the Construction Partnership to present to them about the work of the HSPG and the about the range of interventions available locally. His feedback was that while there are several initiatives that the group is engaged with, this engagement is patchy across the partnership as a whole. Further work is ongoing and representatives of the group have been invited to attend future meetings of the HSPG.

Other successes over the last 6 months are covered in the report. These include the provision of funding for a 'postvention' suicide liaison service ['postvention' refers to the support to a local community following a suicide] across North Central London (NCL) which is expected to provide practical and emotional support to around 100 families and social networks affected by suicide each year in the NCL area. Fencing to prevent suicide is currently being installed on Archway Bridge. Several community organisations have recently joined the HSPG and there is now representation from LGBTQ, Turkish, Kurdish and Jewish communities. The HSPG will be preparing the next suicide prevention plan for Haringey which is due to start from April 2020. This is likely to be supported by a new suicide audit in 2020 but the data is currently being awaited. It is no longer possible to access data directly from coroners and the data is being gathered on a London-wide level. There hasn't yet been guidance on what type of data will be provided or whether it will provide enough detail to allow analysis on risk factors.

Asked for further detail on the specific concern about construction workers, Chantelle Fatania said that there is no specific data for Haringey but Professor David Mosse had recommended further action in this area as they are known from other areas to be a high-risk demographic group and require support to maintain good mental health and wellbeing. Cllr Connor commented that it would be useful to hear further feedback from the construction industry after their next meeting. (ACTION)

Responding to further questions from the Panel, Chantelle Fatania confirmed that the CCG commissioner for mental health services is on the HSPG and that the next suicide prevention plan in 2020 will be more specific about how mental health services are linked in. She also confirmed that suicide rates in BAME communities tend to be higher than the general population for multi-factorial reasons.

9. DEVELOPING A PLACE-BASED APPROACH - NORTH TOTTENHAM

Rachel Lissauer, Director of Commissioning and Integration at Haringey CCG, introduced the first part of this item speaking about the practical partnership work around integration and prevention. The context had been signalled in advance by the NHS Long Term Plan published in January 2019 which set the direction through the mandate that all areas are to become integrated care systems by April 2021. Within each integrated care system there is an expectation that there will be a single CCG which would be at a much higher level than currently so this is likely to require a merger of existing CCGs. The Long Term Plan also signalled that GPs should work as part of primary care networks with more contractually based partnerships and these networks, each covering around 30,000 to 50,000 populations, have now been signed off in Haringey. There has also been a focus on developing integration at Borough level as well as the NCL level and, in addition, a series of workshops have been held which proposed a greater degree of localised working.

Charlotte Pomery, Assistant Director for Commissioning, said that the response from the Health and Wellbeing Board about the Borough partnership had been based on the wider governance arrangements and key outcomes such as reducing health inequalities, ensuring that health and wellbeing outcomes are improved for all residents. The existing joint working across the NCL area, including through the Sustainability and Transformation Plan means that Haringey is starting from a strong position. They were also keen to emphasise that the integrated care system should not just include health and care services but should also include factors that impact on health and wellbeing such as housing and the environment. There is currently an intention to build a broad, inclusive and collaborative approach. There was also some specific feedback about ensuring that there is sufficient capacity at Borough level, that there is enough time to work through the key issues and that the views of local residents are built into the work.

In response to questions from the Panel, Rachel Lissauer said that the signal of the CCGs of their intention to form a single CCG is likely to happen in September. Staff for the existing CCGs will remain in their Boroughs as the governance structures integrate into the single CCG. Charlotte Pomery said that in terms of IT there is already a large digital programme in place across the NCL area including a strand on sharing health and care records. Rachel Lissauer said that the leadership would be shared and emphasised that a lot of joint working had already been established in NCL before the Long Term Plan was published. Beverley Tarka, Director of Adults and Health, added that the NCL has put together a co-design group and has called for nominations from all stakeholders so this is very much a shared endeavour.

Jonathan Gardner, Director of Strategy at Whittington Health NHS Trust, introduced the next part of the presentation. The area of biggest need where the greatest impact could be achieved had been identified as North Tottenham. In October/November 2018 there was a community engagement event led by Bridge Renewal Trust followed by a launch event in December 2018. Various meetings were held from January to March 2019 which aimed to establish a framework and vision for the project. A day

discussion with the whole Borough partnership was then held in May 2019 to look at localities and integrated care.

It had been established that there was a need for low-level mental health support and for help with housing, employment and benefits with intervention at an early stage to prevent problems from arising. The public health data showed a higher prevalence of diabetes and hypertension. These and the other factors identified have led to the draft vision statement which emphasises the need to “create a step forward in how well we prevent issues arising and nip them in the bud early, through more integrated public services and more resilient local communities.” This requires more joined up local systems, integrated multi-disciplinary teams that tackle issues holistically and a new system partnership with the voluntary sector. This will be enabled by a joint approach to the shared public estate, integrated data and systems, a more mature approach to finance and more joined-up governance with the Council and NHS. The principles that have been identified are a) a preventative approach, b) partnerships based in local communities, c) a learning approach and d) a strength-based approach. The approach is aimed at all ages and focuses on early intervention, prevention and building strong and resilient communities to shift more people away from specialist care. The Community First work is a key pillar of this and the connection of IT infrastructure, estates and workforces are important enablers. In response to a question from the Panel, Jonathan Gardner said that they were still working on the best model to help people navigate community-based services as this could involve Community First, Local Area Coordinators or the existing knowledge of front-line staff. Will Maimaris, Director of Public Health, emphasised the importance of social prescribing, local area coordinators and building a strengths-based approach through all services.

In response to further questions from the Panel, Viv Acharya, Programme Lead for Community First, said that:

- Community First currently operates from Wood Green Library on Mondays and Tuesdays. The plan is to roll this model out to Marcus Garvey Library and then extend out to work collaboratively with the primary care networks, GP practices and North Middlesex Hospital A&E.
- In practical terms for residents, the previous pathways for something like depression may be more medical but with a more integrated approach the residents could also get access to other help and support such as debt or housing advice that might help to address some of the underlying causes.
- On housing problems he said that the issues could be wide ranging but that Community First can often act as advocates for people while acknowledging that they can only use the pathways available to them within the context of a wider housing crisis. The Homelessness Prevention Team are part of their service offer and Community First is seen as part of their outreach work.
- Community First has 3.5 FTEs on a multi-disciplinary team which includes Citizens Advice Bureau colleagues.

Geoffrey Ocen, Chief Executive of the Bridge Renewal Trust, informed the Panel about their community engagement work in the summer of 2018 which involved speaking to 369 residents, of which around 20% were from the North Tottenham area. This involved focus groups and one-to-one interviews and often involved people with

the sort of employment, housing or other problems that this work was targeted at improving. People understand the pressures on public services in recent years and are also keen to see support at an early stage. Digital engagement worked for some but others want access to face-to-face support.

On a comment from the Panel that more detail on how this will work in practice could be provided, Beverley Tarka said that they are working on the principle that solutions need to evolve from the bottom-up from residents and the workforce, which is why there is such an emphasis on engagement. It is also important to note that in terms of investment, this has been made a high priority for the future of how early intervention and prevention is supported and by bringing partners together resources are being multiplied. Completing the presentation, Beverly Tarka showed slides that mapped out all the different services in Haringey and the resources that are available. The top three risks that had been identified were limited staff engagement with the new way of working, IT systems and estates limiting the speed/scale of change and outcomes not being met.

Asked whether NHS funding could be cut if outcomes are not achieved, Beverley Tarka said that some initial investment would be required but much of the work was about how existing resources are used better, improving knowledge of the existing resources and integrating pathways. Will Maimaris gave an example of a recent initiative on reducing strokes by addressing risk factors and with the number of strokes coming down the Council spend on care is reduced.

Beverley Tarka confirmed that the initiative is due to be reviewed at the end of the financial year so it should be possible to come back to the panel with an update in April/May 2020. (ACTION) Asked whether site visits for Members would be possible, Beverley Tarka said that it would but only from April 2020 onwards as it was currently still at the planning stage. Viv Acharya added that a business case for a more sustainable version of Community First is due to be developed by December 2019.

10. CABINET MEMBER Q&A

Cllr Sarah James, Cabinet Member for Adults & Health, took questions from the Panel on issues within her portfolio.

Cllr White raised improving cycling infrastructure as a way of making a positive impact on health and suggested that Cabinet-wide support is needed to drive these changes. While transport is not specifically within Cllr James' portfolio she said that she is fully signed up to the active travel agenda and recognises the long-term health benefits. Cllr Hakata suggested that healthier travel options should be part of Cllr James' portfolio as a public health issue. Cllr James said that a lot of public health work was already ongoing in this area including mapping areas of pollution, diabetes, asthma and obesity which often correlate. Cllr Connor suggested that a briefing on the public health implications on this issue could be obtained. (ACTION)

Cllr Da Costa said that at a recent briefing, Members had been told that the take up of direct payments in Haringey is only 22% which is lower than other Boroughs and asked what was being done to address this. Cllr James said that the remedy is to focus on particular groups of social care recipients and new clients to encourage them to switch to direct payments.

Asked about Osborne Grove Nursing Home, Cllr James said that a paper on this would be going to a meeting of the Cabinet in July after the feasibility study was completed in May. Four options were examined by the feasibility study, two of which involved refurbishment of the existing premises and an extension and two of which involved a demolition and rebuild. The study has demonstrated that it is feasible to build a 70-bed nursing home on site and that will be the intended objective but final costing figures are being worked up. Her preference is for demolition and rebuild across the site including the health centre already there. This would enable a state of the art nursing home with outward facing community facilities and possibly also supported housing units. There are difficulties with the existing building which has been found to be at risk of progressive collapse in the event of a fire. There is no lift capable of taking a bed as the doors are not wide enough and some of the rooms are not big enough but enlarging the size of them would be structurally difficult if the refurbishment option was chosen. The whole feasibility study has been conducted with the involvement of the co-design group which has contributed ideas that have been incorporated such as the maximisation of garden space.

Cllr Lucia das Neves, Chair of the Overview & Scrutiny Committee, said that the Cabinet Member's comments on the risk of progressive collapse should be fed into the Overview & Scrutiny Committee ongoing work on fire safety as Osborne Grove had previously been looked at as part of the fire safety scrutiny review and this particular concern had not emerged. (ACTION) Cllr James said that this risk had only become apparent when the structural plans were looked at.

Cllr Connor raised the issue of social care assessments noting that she had recently been informed that there were 160 residents who had needed to wait for around 6 months for an initial assessment for social care. Cllr Connor requested that clarification be provided on those figures and on what is being done to address the long waiting times. (ACTION)

Cllr Connor asked about the consultation on new charges for managed accounts which had previously been examined by the Panel as part of the budget scrutiny process in January 2019. The specific queries were:

- If people tick the box on the consultation opposing the fees how will this be taken into account?
- As some protected groups have been identified as being impacted by this change by the Equality Impact Assessment how will this be addressed?
- Have the savings already been built into the financial structure for the budget plans or is there scope for this to be adjusted?

Cllr James agreed to come back on the details on the first two questions. (ACTION)
The saving had been agreed and built into the budget so if the policy was changed then money would need to be found from elsewhere.

Asked about the timescales for the Adult Social Care Review following the Scrutiny Panel's recent review on Day Opportunities, Cllr James said that the piece of work on day centres is due to be up and running by May 2020 with the initial report complete by September 2019.

Cllr da Costa said that the Health Service Journal had recently reported that the Barnet, Enfield & Haringey Mental Health Trust had one of the highest rates of inappropriate out of borough placements (1,180 in the reporting period) and asked what the Trust is be doing to address this. Cllr James agreed to follow this up with a written response. (ACTION)

11. WORK PROGRAMME UPDATE

The updated work programme was noted and Cllr Connor reiterated the request for a public health briefing paper on transport issues to be followed up and considered before deciding whether this could be added as a future item on the work programme. Cllrs da Costa, Hakata and White suggested that commissioning of services could be a topic for a future scrutiny review.

12. DATES OF FUTURE MEETINGS

- 5th Sep 2019 (6:30pm)
- 14th Nov 2019 (6:30pm)
- 12th Dec 2019 (6:30pm)
- 25th Feb 2020 (6:30pm)

CHAIR: Councillor Pippa Connor

Signed by Chair

Date